



2026
Auto & Truck Physical Damage
Directory

24-hour Claim Line
888-279-8837

www.AmeriClaim.com

Coverage At-a-Glance

	Auto PD	Truck PD	Details on Page #
Arkansas			
Little Rock	No	Yes	p. 4
Connecticut			
Statewide	Yes	No	p. 4
Georgia			
Atlanta	Yes	Yes	p. 4
Augusta	Yes	Yes	p. 4
Macon	Yes	Yes	p. 4
Savannah	Yes	Yes	p. 4
Illinois			
Chicago	Yes	Yes	p. 4
Iowa			
Western Iowa	Yes	Yes	p. 4
Kansas			
Kansas City	No	Yes	p. 4
Louisiana			
Monroe	Yes	Yes	p. 5
Shreveport	No	Yes	p. 5
Maryland			
Baltimore	Yes	Yes	p. 5
Massachusetts			
Sturbridge	Yes	Yes	p. 5
Minnesota			
Minneapolis	Yes	Yes	p. 5
Missouri			
Statewide	No	Yes	p. 5
Nebraska			
Southeast Nebraska	Yes	Yes	p. 6
Ohio			
Southern Ohio	Yes	Yes	p. 6
Rhode Island			
State-wide	Yes	No	p. 6
South Dakota			
Sioux Falls	Yes	Yes	p. 6
Washington			
Yakima	No	Yes	p. 6

Submitting a Loss to AmeriClaim

AmeriClaim is easy to work with,
Choose any of the following methods:

Phone 888-279-8837 Fax 888-554-5531

E-mail
Assignments@AmeriClaim.com

On-Line
www.AmeriClaim.com
Click on "Submit an Assignment"

SUBMIT AN ASSIGNMENT

If you need to submit an assignment, make sure you have your claims information handy, and click here »

ZIP CODE LOCATOR

Looking for a branch location near you? Just enter your zip code below.

Zip Code:

CLIENT PORTAL

Visit the Client Portal to view assignment status and to submit new assignments.

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TRANSPORTATION CLAIMS SPECIALISTS:

AmeriClaim is the industry leader in Transportation and Commercial Auto claims. We offer a comprehensive one stop shop for all Trucking, Cargo, Heavy Equipment and Commercial Auto services.

NATIONAL CALL CENTER

1 (888) 279-8837



Four More Branches, Chicago and the NE

We are continuing to grow and expand our office network nationwide. AmeriClaim now provides service from 119 offices in 30 states. We believe that the quality and service is our number one product. We strive to deliver the best service with our staff of qualified adjusters and managers averaging over seventeen years of claims experience. We are announcing the addition of four more branch locations as well as four great adjusters. Each of these new branches will handle multi-lines including Transportation, Home Owners, Auto P/D, Litigation, and many forms of Liability.

[read more](#)

AmeriClaim Opens New Branch Locations

AmeriClaim continues to grow, serving you and your clients where AmeriClaim is needed. A large part of the AmeriClaim mission is to build, maintain and enhance a national network of professional and experienced insurance adjusters dedicated to delivering superior service. In response to our clients and in our efforts to uphold our mission we are very excited to announce 12 new branch offices locations.

[read more](#)

AmeriClaim Proudly Unveils its New Website

We are known for our ability to provide excellence to our clients in everything we do. There is no exception to that when it comes to our website. We are proud to unveil our new site with upgraded features to better accommodate the needs of our clients. All from one location, you can now: Login to our Administrative System, Search for a Branch Office by Zip Code, Submit an Assignment, Download our Current PDF Branch Directory, learn more about our fantastic team of managers and much more.

[read more](#)

Auto & Truck PD

Arkansas

Little Rock

Mark Gray
Adjuster

178 Amanda Pl.
Hot Springs, AR 71901

LittleRock@Americlaim.com

24 Hr: (501) 262-5120
Fax: (501) 262-5130

Connecticut

Hamden

Matthew MacDonald
Branch Owner

105 Sanford Street
Hamden, CT 06514

Hamden@Americlaim.com

24 Hr: (203) 288-6461
Fax: (888) 554-5531

Georgia

All of Georgia

Tom Malone
Branch Owner

9315 Spinnaker Lane
Gainesville, GA 30506

Atlanta@Americlaim.com

24 Hr: (573) 881-0063
Fax: (888) 554-5531

Heavy Equipment Adjusters in: Atlanta, Augusta, Macon, and Savannah

Illinois

Chicago

Timothy Doyle
Branch Owner

2250 Point Blvd, Suite 310
Elgin, IL 60123

Chicago@Americlaim.com

24 Hr: (800) 323-6131
Fax: (847) 844-1387

Iowa

Council Bluffs / Western Iowa

Michael Heglin
Branch Owner

PO Box 45254
Omaha, NE 68145

Omaha@Americlaim.com

24 Hr: (800) 693-1999
24 Hr: (402) 650-7181
Fax: (888) 225-0445

Kansas

Kansas City

Tim Berg
Branch Owner

PO Box 3058
Springfield, MO 65808

Kansascity@Americlaim.com

24 Hr: (800) 545-6340
Fax: (866) 680-2193



Auto & Truck PD

Louisiana

Shreveport/Monroe

Mike Shore
Adjuster

PO Box 2601
Monroe, LA 71207

Monroe@Americlaim.com

24 Hr: (318) 361-0210
Fax: (318) 361-0570

Maryland

Baltimore

David Pisanic
Branch Owner

PO Box 20057
Baltimore, MD 21824-0057

Baltimore@Americlaim.com

24 Hr: (410) 823-6370
Fax: (410) 823-6372

Massachusetts

Sturbridge

Matt MacDonald
Branch Manager/Adjuster

511 Main Street
Fiskdale, MA 01518

Sturbridge@AmeriClaim.com

Office: (203) 288-6461
Fax: (203) 281-4586

Minnesota

Minneapolis/Twin Cities

Loren Rapp
Adjuster

1769 Bluebill Circle
Eagan, MN 55122

Minneapolis@AmeriClaim.com

24 Hr: (952) 412-1464
Fax: (515) 254-0713

Missouri

Please Submit Missouri Claims to:

Tim Berg
Statewide mailing address

Phone
Fax

MissouriAssignments@americlaim.com

Statewide Branch Owner

PO Box 3058
Springfield, MO 65808
(800) 545-6340
(888) 554-5531

Cities in this territory include:

Columbia

Columbia@Americlaim.com

Rolla

Rolla@Americlaim.com

Kansas City

Kansascity@Americlaim.com

St. Louis

Stlouis@Americlaim.com

Springfield

Springfieldmo@Americlaim.com

Auto & Truck PD

Nebraska

Lincoln

Ethan DeCosse
Branch Owner

PO Box 45254
Omaha, NE 68145

Lincoln@AmeriClaim.com

24 Hr: (605) 759-4863
24 Hr: (402) 650-7181
Fax: (888) 225-0445

Omaha

Michael Heglin
Branch Owner

PO Box 45254
Omaha, NE 68145

Omaha@AmeriClaim.com

24 Hr: (800) 693-1999
24 Hr: (402) 650-7181

Ohio

Portsmouth

John Johnson
Adjuster

Portsmouth, OH

Portsmouth@AmeriClaim.com

24 Hr: (740) 370-5178
Fax: (800) 685-4567

Rhode Island

Providence

Matthew MacDonald
Branch Owner

511 Main Street
Sturbridge, MA 01566

Providence@Americlaim.com

24 Hr: (203) 288-6461
Fax: (888) 554-5531

South Dakota

Mitchell (Serviced by Sioux Falls)

Mitchell@Americlaim.com

Sioux Falls

Eddie Fischer, AIC, GA
Branch Owner

7306 S. Grand Arbor Ct.
Sioux Falls, SD 57108

Siouxfalls@Americlaim.com

Mobile: (605) 360-4390
Fax: (888) 888-5531

Washington

South Washington (Yakima)

Craig Nance
Adjuster

PO Box 87
Yakima, WA 98907

Yakima@AmeriClaim.com

24 Hr: (509) 452-6527
Fax: (509) 452-7236

Auto & Truck PD



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AmeriClaim Corporate Office

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Matthew MacDonald	~Vice President of Sales & Marketing
Clint Steele	~Vice President of Information Technology
Brooks DeMio	~Quality Assurance Manager
Brigitte Thompson	~Operations Assistant

Our Company

Our company has provided independent claims adjusting services to the insurance industry since 1993. We currently have over 130 individually owned and operated branch offices throughout the United States. Our branch offices have an average of more than 25 years of Property and Casualty adjusting experience. Those services include property, general liability, auto, trucking, cargo, product liability, premises liability and many other lines of insurance adjusting. AmeriClaim provides claims handling for North American accounts written by Lloyd's of London through our designated London Division, AmeriRisk.

Our Mission

Our mission is to be the premier national independent adjusting firm by serving our customers, our colleagues and the communities where we live.

Our Values

Approaching every single day with professionalism, integrity, honesty, excellence, respect and passion with a view towards results for our customers.



24-Hour Claim Line

888-279-8837

www.AmeriClaim.com

**Emergency Claims &
On Scene Dispatching**

AmeriClaim Service Standards

24 Hour Acknowledgment

24 Hour Contact

7-10 day First Property Report

14 day First Liability Report

Rush Response and Reporting when needed

Experienced and Professional Results

Corporate Quality Assurance Program



AmeriClaim

PO Box 720068 ~ Oklahoma City, OK 73172

Fax: (888) 554-5531

Email: Corporate@AmeriClaim.com

Web: www.AmeriClaim.com